

Better Payment Processing with WePay

SmartEtailing now offers payment processing through a trusted banking partner. WePay, a Chase Bank company, delivers the latest payments technology with the reliability of an established banking partner.

Online selling is an expanding opportunity for your business, and you need a payment service provider who will be there for you as you manage growth. That's why we've chosen to work with WePay/Chase as our recommended payment services provider.

By integrating with one of the world's largest and most respected financial institutions, we are connecting to a small business-friendly provider with a proven history of working with bike shops. This partnership is good for your small business and ours.

Why should you switch to WePay/Chase?

- Daily payouts
- Transparent pricing with no hidden fees or contracts
- Easy full or partial refunds through your SmartEtailing Site Manager
- 100% of fees are returned on full refunds
- Premium transaction reporting dashboard through WePay
- Fast dispute response time directly through WePay
- Advanced fraud protection

Get paid faster

WePay/Chase offers a best-in-class payout schedule to improve cash flow. If your business has a Chase Bank account, you will receive your payouts the same day for any transaction approved before 5 pm Pacific Sunday through Friday - Saturday transactions will be deposited Sunday morning. For a non-Chase Bank account, deposits will occur on the next business day five days a week - depending on your receiving bank.

Easy and effective reporting

Simplified payments insights make managing your online business easier. WePay/Chase offers an intuitive online dashboard with account management tools and detailed transaction data you can access 24/7.

- Detailed metrics and reports for bookkeeping
- Improved visibility on chargebacks
- Easy access to payments, fees, deposits, and disputes

Advanced fraud protection

WePay/Chase runs all transactions through their proprietary fraud detection suite - leveraging contextual information to manage and mitigate your risk. Their fraud protection models use machine learning to adapt with rapidly changing fraud patterns.

Fraudulent transactions are an unfortunate reality in ecommerce. WePay/Chase fraud protection services claim to reduce your risk to one-tenth of one percent of all transactions - far below the industry average of nearly one percent.

In the unfortunate event where fraud does occur, and a consumer chargeback results, WePay/Chase directly provides you with transaction information and an online portal to contest chargebacks.

Payments you can bank on

With WePay/Chase you can accept payments from all major credit cards and soon the most popular digital wallet providers. As common payment methods evolve, so will options you offer your customers.

With our integration to WePay/Chase, we are joining industry-leading software platforms like BigCommerce, GoFundMe, and FreshBooks.

Switching to Chase/WePay is easy. Simply visit the Setting page on your SmartEtail Site Manager and apply. The application process takes only a few minutes, and you can begin accepting payments online as quickly as the same day.

Make the switch today

Switching to WePay/Chase will cause no change to your long term processing rates through SmartEtail. We are however offering an introductory rate through January 31, 2022 to ensure this switch makes immediate financial sense for your business.

After November 19, 2021, Stripe will no longer be available on SmartEtail. You are required to switch to WePay/Chase and/or PayPal to accept payments.

Use this guide to configure your SmartEtail settings to accept payments through WePay/Chase. Contact our **Client Success team** to answer questions or for assistance in making the switch.

<https://www.smartetailing.com/help/wepay-payments>