# Banner<sup>•</sup> | **\*aetna**<sup>••</sup> : AZ Banner Perf Gold OAMP 1500 80/50

Coverage for: Employee + Family | Plan Type: POS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://www.aetna.com/sbcsearch/getpolicydocs?u=080100-100020-332130 or by calling 1-877-312-3862. For general definitions of common terms, such as

<u>allowed amount, balance billing, coinsurance, copayment, deductible, provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-877-312-3862 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In- <u>Network</u> : Individual \$1,500 / Family \$3,000. Out-of-Network: Individual \$5,000 / Family \$10,000.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain office visits, <u>preventive care</u> , <u>urgent care</u> and <u>prescription drugs</u> in- <u>network</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> /.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>Network</u> : Individual \$8,000 / Family \$16,000. Out-of-Network: Individual Unlimited / Family Unlimited.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, <u>balance-billing</u> charges, penalties for failure to obtain <u>pre-authorization</u> for services, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.myplanportal.com/dse/custom/banneraetna1 or call 1-877-312-3862 for a list of in- <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		What You V	Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out–of–Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit, <u>deductible</u> does not apply	50% coinsurance	None
If you visit a health care	<u>Specialist</u> visit	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	50% coinsurance	None
<u>provider's</u> office or clinic	<u>Preventive care</u> / <u>screening</u> /immunization	No charge	50% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	None
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Applies to services received in office or in outpatient setting. Out-of-network precertification required or \$400 penalty applies per occurrence.
If you need drugs to treat your illness or condition	Preferred generic drugs	\$15 <u>copay</u> / prescription (retail), \$37.50 <u>copay</u> / prescription (mail order), <u>deductible</u> does not apply	30% <u>coinsurance</u> after \$15 <u>copay</u> / prescription (retail), 30% <u>coinsurance</u> after \$37.50 <u>copay</u> / prescription (mail order), <u>deductible</u> does not apply	Covers up to a 30 day supply (retail prescription), 31-90 day supply (mail order
More information about prescription drug <u>coverage</u> is available at http://aet.na/bhaazsg	Preferred brand drugs	\$45 <u>copay</u> / prescription (retail), \$112.50 <u>copay</u> / prescription (mail order), <u>deductible</u> does not apply	30% <u>coinsurance</u> after \$45 <u>copay</u> / prescription (retail), 30% <u>coinsurance</u> after \$112.50 <u>copay</u> / prescription (mail order), <u>deductible</u> does not apply	prescription). Your cost will be higher for choosing Brand over Generics; cost difference penalty doesn't apply to <u>out-of-pocket limit</u> . No charge for preferred generic FDA-approved women's contraceptives in- <u>network</u> .
	Non-preferred generic/brand drugs	\$100 <u>copay</u> / prescription (retail), \$250 <u>copay</u> / prescription (mail order),	30% <u>coinsurance</u> after \$100 <u>copay</u> / prescription (retail),	

		What You V	Nill Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out–of–Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		<u>deductible</u> does not apply	30% <u>coinsurance</u> after \$250 <u>copay</u> / prescription (mail order), <u>deductible</u> does not apply	
	Specialty drugs		50% <u>coinsurance</u> for up to a 30 day supply, <u>deductible</u> does not apply	First prescription fill at any retail or specialty pharmacy. Subsequent fills must be through our preferred specialty pharmacy <u>network</u> . Your <u>plan</u> may include access to CVS retail pharmacies for certain <u>specialty drugs</u> .
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None
Surgery	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
If you need immediate	Emergency room care	20% coinsurance	20% <u>coinsurance</u>	Out-of-network <u>emergency room care</u> cost-share same as in- <u>network</u> . No coverage for non-emergency care.
medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Out-of-network cost-share same as in- <u>network</u> .
	<u>Urgent care</u>	\$75 <u>copay</u> /visit, <u>deductible</u> does not apply	50% coinsurance	No coverage for non-urgent use.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Out-of-network precertification required or \$400 penalty applies per occurrence.
	Physician/surgeon fees	20% coinsurance	50% <u>coinsurance</u>	None

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out–of–Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Outpatient office visits: \$50 <u>copay</u> /visit, <u>deductible</u> does not apply; All other outpatient services: 20% <u>coinsurance</u>	Office visits and all other outpatient services: 50% <u>coinsurance</u>	None
	Inpatient services	20% coinsurance	50% coinsurance	Out-of-network precertification required or \$400 penalty applies per occurrence.
lf you are promont	Office visits	No charge	50% coinsurance	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	None
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	Out-of-network precertification required or \$400 penalty applies per occurrence.
	Home health care	20% coinsurance	50% coinsurance	Coverage is limited to 42 visits.
	Rehabilitation services	20% coinsurance	50% coinsurance	Coverage is limited to 60 visits for Physical Therapy, Occupational Therapy & Speech Therapy combined.
	Habilitation services	20% coinsurance	50% coinsurance	None
If you need help recovering or have other special health needs	Skilled nursing care	20% coinsurance	50% coinsurance	Coverage is limited to 90 days. Out-of-network precertification required or \$400 penalty applies per occurrence.
	Durable medical equipment	50% coinsurance	50% coinsurance	Coverage is limited to 1 <u>durable medical</u> <u>equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.
	Hospice services	20% coinsurance	50% coinsurance	Out-of-network precertification required or \$400 penalty applies per occurrence.

			What You Will Pay		
Common Medical Event		Services You May Need	In-Network Provider (You will pay the least)	Out–of–Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		Children's eye exam	50% coinsurance	50% coinsurance	Coverage is limited to 1 exam every 12 months up to age 19.
	f your child needs dental or eye care	Children's glasses	50% coinsurance		Coverage is limited to 1 set of frames and 1 set of contact lenses or eyeglass lenses per calendar year up to age 19.
		Children's dental check-up	0% coinsurance	30% coinsurance	Coverage is limited 2 visits every 12 months up to age 19.

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Infertility treatment</li> <li>Long-term care</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> </ul>	<ul><li> Routine foot care</li><li> Weight loss programs</li></ul>		

Other Covered	Services	(Limitations may a	pply to these services	es. This isn't a complete list. Please see your <u>plan</u> document.)
	-			

- Acupuncture Coverage is limited to 10 visits.Bariatric surgery
- Chiropractic careHearing aids Coverage is limited to 1 per ear.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Arizona Department of Insurance and Financial Institutions, 800-325-2548, 602-364-2499 (Phoenix), 602-364-2977 (Spanish), <u>https://insurance.az.gov/consumers</u>.

- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.
- For more information on your rights to continue coverage, contact the <u>plan</u> at 1-877-312-3862.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- If your coverage is a church <u>plan</u>, church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete

information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- If your group health coverage is subject to ERISA, you may contact Aetna directly by calling the toll-free number on your Medical ID Card, or by calling our general toll free number at 1-877-312-3862. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Arizona Department of Insurance and Financial Institutions, 800-325-2548, 602-364-2499 (Phoenix), 602-364-2977 (Spanish), https://insurance.az.gov/consumers.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist copayment	\$50
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%
This EXAMPLE event includes services	s like:
Specialist office visits (prenatal care)	
Childbirth/Delivery Professional Services	
Childbirth/Delivery Facility Services	
Diagnostic tests (ultrasounds and blood w	ork)
Specialist visit (anesthesia)	

Total Example Cost	\$12,700				
In this example, Peg would pay:					
<u>Cost Sharing</u>					
Deductibles	\$1,500				
<u>Copayments</u>	\$10				
<u>Coinsurance</u>	\$2,000				
What isn't covered					
Limits or exclusions	\$60				
The total Peg would pay is	\$3,570				

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist copayment	\$50
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%
This EXAMPLE event includes service	es like:
Primary care physician office visits (inclu	ding
disease education)	
Diagnostic tests (blood work)	
Prescription drugs	
Durable medical equipment (glucose me	ter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$100	
<u>Copayments</u>	\$1,400	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,500
Specialist copayment	\$50
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%
This EXAMPLE event includes service	es like:
Emergency room care (including medic	al supplies)
Diagnostic test (x-ray)	
Durable medical equipment (crutches)	
Rehabilitation services (physical therap	y)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$100	
<u>Coinsurance</u>	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,800	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-312-3862.

## Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-877-312-3862.

#### **Smartphone or Tablet**

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

#### **Non-Discrimination**

Banner Health | Aetna complies with applicable Federal civil rights laws and does not unlawfully discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, disability, gender identity or sexual orientation.

We provide free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator, P.O. Box 14462, Lexington, KY 40512, 1-800-648-7817, TTY: 711, Fax: 859-425-3379, CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Banner Health | Aetna is the brand name used for products and services provided by Banner Health and Aetna Health Insurance Company and Banner Health and Aetna Health Plan Inc. Health benefits and health insurance plans are offered and/or underwritten by Banner Health and Aetna Health Insurance Company and/or Banner Health and Aetna Health Plan Inc. (Banner Health | Aetna). Each insurer has sole financial responsibility for its own products. Banner Health and Aetna Health Insurance Company and Banner Health and Aetna Health Plan Inc. Inc. are affiliates of Banner Health and, of Aetna and its affiliates (Aetna). Aetna provides certain management services to Banner Health | Aetna.

# TTY: 711

# Language Assistance:

For language assistance in your language call 1-877-312-3862 at no cost.

Albanian -	Për asistencë në gjuhën shqipe telefononi falas në 1-877-312-3862.
Amharic -	ለቋንቋ እንዛ በ አማርኛ በ 1-877-312-3862 በነጻ ይደውሉ
Arabic -	للمساعدة في (اللغة العربية)، الرجاء الاتصال على الرقم المجاني 3862-312-1877-1
Armenian -	Լեզվի ցուցաբերած աջակցության (հայերեն) զանգի 1-877-312-3862 առանց գնով։
Bahasa-Indonesia -	Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-877-312-3862 tanpa dikenakan biaya.
Bantu-Kirundi -	Niba urondera uwugufasha mu Kirundi, twakure kuri iyi nomero 1-877-312-3862 ku busa
Bengali-Bangala -	বাংলায় ভাষা সহায়তার জন্য বনিামুল্য 1–877–312–3862–ত েকল করুন।
Bisayan-Visayan -	Alang sa pag-abag sa pinulongan sa (Binisayang Sinugboanon) tawag sa 1-877-312-3862 nga walay bayad.
Burmese -	ငွေကုန်ကျခံစရာမလိုဘဲ (မြန်မာဘာသာစကား)ဖြင့် ဘာသာစကားအကူအညီရယူရန် <sup>1-877-312-3862</sup> ကို ခေါ်ဆိုပါ။
Catalan -	Per rebre assistència en (català), truqui al número gratuït 1-877-312-3862.
Chamorro -	Para ayuda gi fino' (Chamoru), ågang 1-877-312-3862 sin gåstu.
Cherokee -	ӨӘУӨ <del>Տ</del> ೮ҺѦӘЈ ЈһӘЅРӘУ ӨҍТ (СѠУ) ѺЬѠ҃Ѵ҄і <del>Ѕ</del> 1-877-312-3862 ѺѲТ Ĺ АГӘЈ ЈЕСРЈ ҺҎҟѲ.
Chinese -	欲取得繁體中文語言協助,請撥打 1-877-312-3862,無需付費。
Choctaw -	(Chahta) anumpa ya apela a chi I paya hinla 1-877-312-3862.
Cushite -	Gargaarsa afaan Oromiffa hiikuu argachuuf lakkokkofsa bilbilaa 1-877-312-3862 irratti bilisaan bilbilaa.
Dutch -	Bel voor tolk- en vertaaldiensten in het Nederlands gratis naar 1-877-312-3862.
French -	Pour une assistance linguistique en français appeler le 1-877-312-3862 sans frais.
French Creole -	Pou jwenn asistans nan lang Kreyòl Ayisyen, rele nimewo 1-877-312-3862 gratis.
German -	Benötigen Sie Hilfe oder Informationen in deutscher Sprache? Rufen Sie uns kostenlos unter der Nummer 1-877-312-3862 an.
Greek -	Για γλωσσική βοήθεια στα Ελληνικά καλέστε το 1-877-312-3862 χωρίς χρέωση.
Gujarati -	ગુજરાતીમાં ભાષામાં સહાય માટે કોઈ પણ ખર્ચ વગર 1-877-312-3862 પર કૉલ કરો.

Hawaiian -	No ke kōkua ma ka 'ōlelo Hawai'i, e kahea aku i ka helu kelepona 1-877-312-3862. Kāki 'ole 'ia kēia kōkua nei.
Hindi -	हनि्दी में भाषा सहायता के लएि, 1-877-312-3862 पर मुफ्त कॉल करें।
Hmong -	Yog xav tau kev pab txhais lus Hmoob hu dawb tau rau 1-877-312-3862.
lbo -	Maka enyemaka asụsụ na Igbo kpọọ 1-877-312-3862 na akwụghị ụgwọ ọ bụla
llocano -	Para iti tulong ti pagsasao iti pagsasao tawagan ti 1-877-312-3862 nga awan ti bayadanyo.
Italian -	Per ricevere assistenza linguistica in italiano, può chiamare gratuitamente 1-877-312-3862.
Japanese -	日本語で援助をご希望の方は、1-877-312-3862 まで無料でお電話ください。
Karen -	လ၊တာ်မာစားတာ်ကတိာကျိဉ်အင်္ဂီ၊ ကိုဉ် ကိုး 1-877-312-3862 လ၊တအိဉ်ဒီးတာ်လ၊ာ်ဘူဉ်လ၊ာ်စစ္ဘာဘာ
Korean -	한국어로 언어 지원을 받고 싶으시면 무료 통화번호인 1-877-312-3862 번으로 전화해 주십시오.
Kru-Bassa -	Ɓε´m`ké gbo-kpá-kpá dyé pidyi dé Ɓašɔɔ́-̀wù̀dùùň wε̃ε, dá 1-877-312-3862
Kurdish -	برای راهنمایی به زبان فارسی با شمار ه 3862-312-877 به خوّرایی پهیومندی بکهن.
Laotian -	ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປພາສາລາວ, ກະລຸນາໂທຫາ 1-877-312-3862 ໂດຍບໍ່ເສຍຄ່າໂທ.
Marathi -	कोणत्याही शुल्काशविाय भाषा सेवा प्राप्त करण्यासाठी, 1-877-312-3862 वर फोन करा.
Marshallese -	Ñan bōk jipañ ilo Kajin Majol, kallok 1-877-312-3862 ilo ejjelok wōnān.
Micronesian - Pohnpeyan	Ohng palien sawas en soun kawewe ni omw lokaia Ponape koahl 1-877-312-3862 ni sohte isais.
Mon-Khmer, Cambodian -	សម្ភរាប់ជំនួយភាសាជា ភាសាខ្ <b>ម</b> រែ សូមទូរស័ព្ <b>ទទ</b> ៅកាន់លខេ1-877-312-3862ដ <b>ោយឥតគិតថ្</b> ល។ៃ
Navajo -	T'áá shi shizaad k'ehjí bee shíká a'doowol nínízingo Diné k'ehjí koji' t'áá jíík'e hólne' 1-877-312-3862
Nepali -	(नेपाली) मा नन्शिुल्क भाषा सहायता पाउनका लाग ि1-877-312-3862 मा फोन गर्नुहोस् ।
Nilotic-Dinka -	Tën kuɔɔny ë thok ë Thuɔŋjäŋ cɔl 1-877-312-3862 kecïn aɣöc.
Norwegian -	For språkassistanse på norsk, ring 1-877-312-3862 kostnadsfritt.
Panjabi -	ਪੰਜਾਬੀ ਵੱਚਿ ਭਾਸ਼ਾਈ ਸਹਾਇਤਾ ਲਈ, 1-877-312-3862 'ਤੇ ਮੁਫ਼ਤ ਕਾਲ ਕਰੋ।
Pennsylvania Dutch -	Fer Helfe in Deitsch, ruf: 1-877-312-3862 aa. Es Aaruf koschtet nix.

برای راهنمایی به زبان فارسی با شماره 3862-312-177 بدون هیچ هزینه ای تماس بگیرید. انگلیسی
Aby uzyskać pomoc w języku polskim, zadzwoń bezpłatnie pod numer 1-877-312-3862.
Para obter assistência linguística em português ligue para o 1-877-312-3862 gratuitamente.
Pentru asistență lingvistică în românește telefonați la numărul gratuit 1-877-312-3862
Чтобы получить помощь русскоязычного переводчика, позвоните по бесплатному номеру 1-877-312-3862.
Mo fesoasoani tau gagana I le Gagana Samoa vala'au le 1-877-312-3862 e aunoa ma se totogi.
Za jezičnu pomoć na hrvatskom jeziku pozovite besplatan broj 1-877-312-3862.
Para obtener asistencia lingüística en español, llame sin cargo al 1-877-312-3862.
Fii yo on heɓu balal e ko yowitii e haala Pular noddee e oo numero ɗoo 1-877-312-3862 Njodi woo fawaaki on.
Ukihitaji usaidizi katika lugha ya Kiswahili piga simu kwa 1-877-312-3862 bila malipo.
ка эшк ка b pusia abic slue к caime on ly isper sol, sa, 1-877-312-3862 apica.
Para sa tulong sa wika na nasa Tagalog, tawagan ang 1-877-312-3862 nang walang bayad.
భషతో సయం కొరకు ఎలెంటి ఖర్చు లేకుండా 1-877-312-3862 కు కల్ చేయండి. (తిలుగు)
สำหรับความช่วยเหลือทางด้านภาษาเป็น ภาษาไทย โทร 1-877-312-3862 ฟรีไม่มีค่าใช้จ่าย
Kapau 'oku fiema'u hā tokoni 'i he lea faka-Tonga telefoni 1-877-312-3862 'o 'ikai hā tōtōngi.
Ren áninnisin chiakú ren (Kapasen Chuuk) kopwe kékkééri 1-877-312-3862 nge esapw kamé ngonuk.
(Dil) çağrısı dil yardım için. Hiçbir ücret ödemeden 1-877-312-3862.
Щоб отримати допомогу перекладача української мови, зателефонуйте за безкоштовним номером 1-877-312-3862.
بلاقیمت زبان سے متعلقہ خدمات حاصل کرنے کے لیے ، 3862-312-877-1 . پر بات کریں
Đê được hố trợ ngôn ngữ băng (ngôn ngữ), haỹ gọi miến phi đên số 1-877-312-3862.
פאר שפראך הילף אין אידיש רופט 1-877-312-3862 פריי פון אפצאל.
Fún ìrànlowo nípa èdè (Yorùbá) pe 1-877-312-3862 lái san owó kankan rárá.