



## Alta Cycling Group Dealer Service and Support

For product availability or to place an order -- Accell Connect – [www.accelconnect.com](http://www.accelconnect.com)

Note-Accell Connect is fully functional, and will be re-branded as Alta Cycling Group B2B.

### Other Resources:

For legacy support information: [www.ebcc-na.com](http://www.ebcc-na.com)

General Phone Number: (253) 395-1100

### Sales team contacts:

<b>ACG Sales Team</b>						
Region	Territory Manager	Phone	eMail	Inside Rep	eMail	States Covered
Northeast	Tim Jeffers	(626) 375-7331	<a href="mailto:Tim.Jeffers@altacycling.com">Tim.Jeffers@altacycling.com</a>	Rich Davis	<a href="mailto:Rich.Davis@altacycling.com">Rich.Davis@altacycling.com</a>	ME, VT, NH, CT, RI, MA, NY, PA, NJ, MD, VA, OH, WV, DE
South	Joe Latino	(970) 988-3406	<a href="mailto:Joe.Latino@altacycling.com">Joe.Latino@altacycling.com</a>	Jackie Irvin	<a href="mailto:Jackie.Irvin@altacycling.com">Jackie.Irvin@altacycling.com</a>	TX, OK, AL, AR, KY, LA, FL, TN, MS, GA, NC, SC
Midwest	Bill Dosek	(847) 863-8101	<a href="mailto:Bill.Dosek@altacycling.com">Bill.Dosek@altacycling.com</a>	Rich Davis	<a href="mailto:Rich.Davis@altacycling.com">Rich.Davis@altacycling.com</a>	MT, WY, ND, SD, NE, KS, MO, IL, IA, MI, MN, WI, IN, CO
West	Brian Gilmore	(508) 333-4189	<a href="mailto:Brian.Gilmore@altacycling.com">Brian.Gilmore@altacycling.com</a>	Jackie Irvin	<a href="mailto:Jackie.Irvin@altacycling.com">Jackie.Irvin@altacycling.com</a>	CA/UT/NV/AZ/NM
PNW	David Wimmer	(952) 994-1103	<a href="mailto:David.Wimmer@altacycling.com">David.Wimmer@altacycling.com</a>	David Wimmer	<a href="mailto:David.Wimmer@altacycling.com">David.Wimmer@altacycling.com</a>	WA/OR/ID/HI/AK

### Service and Support Partners who handle parts, warranty and service requests directly:

<b>Alta Cycling Group Service Providers</b>				
<b>eBike Systems</b>				
Brand	Supported by	eMail	Phone	Web
Bosch USA	QBP	<a href="mailto:service@bosch-ebike.us">service@bosch-ebike.us</a>	844-723-2453	<a href="https://www.bosch-ebike.com/us/">https://www.bosch-ebike.com/us/</a>
Bosch CA	Live To Play		416-747-1122 ext. 432	<a href="https://www.livetoplaysports.com/en/home/">https://www.livetoplaysports.com/en/home/</a>
Yamaha	ACG	<a href="mailto:Dealersales@Altacycling.com">Dealersales@Altacycling.com</a>	800-377-4532	
Currie Electr	ACG	<a href="mailto:Dealersales@Altacycling.com">Dealersales@Altacycling.com</a>	800-377-4533	
TransX	ACG	<a href="mailto:Dealersales@Altacycling.com">Dealersales@Altacycling.com</a>	800-377-4534	
Brose	ACG	<a href="mailto:broseserviceusa@gmail.com">broseserviceusa@gmail.com</a>	800-377-4535	
Shimano	Shimano USA		800-423-2420	<a href="https://bike.shimano.com/en-US/home.html">https://bike.shimano.com/en-US/home.html</a>
Suntour	Suntour USA	<a href="mailto:service@usulcorp.com">service@usulcorp.com</a>	1-608-229-6610	<a href="https://www.srsuntour-cycling.com/home/">https://www.srsuntour-cycling.com/home/</a>
<b>Bike Components</b>				
Shimano	Shimano USA		800-423-2420	<a href="https://bike.shimano.com/en-US/home.html">https://bike.shimano.com/en-US/home.html</a>
Magura	Magura Direct		800-448-3876	<a href="https://www.magura.com/en/Components">https://www.magura.com/en/Components</a>
SRAM/Rock	SRAM		800-346-2928	<a href="https://www.sram.com/en/sram">https://www.sram.com/en/sram</a>