



Full Speed Ahead (FSA) Gossamer Pro AGX+ CK-6037 crankset Recall

Full Speed Ahead (FSA) has received reports of crank arms becoming loose or “wobbly” and detaching from the crank/spindle interface that is held together by a press-fit interference and bonding agent. Only the drive-side crank arm is susceptible to bonding failure. At first signs of failure the rider may find that crank arm becoming loose or “wobbly” while riding. They should stop usage as continued riding could pose a risk of instability while riding or the crank arm becoming detached creating a fall hazard which could result in minor injuries.



Compliance Testing

Prior to receiving reports, the crankset passed all international ISO testing standards.

Inspection of Crankset

Inspect Gossamer Pro AGX+ CK-6037 cranksets and bicycles pre-assembled by OEM with Gossamer Pro AGX+ CK-6037 cranksets that may be within the serial number range stated below. FSA will be requesting all cranksets within serial number ranges starting with B1 through B3 to be returned to FSA for replacement. The serial number range is shown highlighted below.



Corrective Action Plan

For consumers, dealers, distributors, and bicycle manufacturers (referred to as OEM) with the Gossamer Pro AGX+ CK-6037 cranksets, FSA is preparing to replace with the Gossamer Pro AGX+ CK-6027 crankset. FSA will be requesting all cranksets within serial number ranges starting with **B1** through **B3** to be returned to FSA for replacement. Shipping costs associated with returning the cranksets will be paid by FSA, please contact your local FSA office for more details.

**FULLSPEEDAHEAD
ASIA**
NO.6, WUGONG 8TH RD.,
WUFENG DIST.,
TAICHUNG CITY 41353 - TAIWAN
(R.O.C.)
PH. +886 4 2331 9134

**FULLSPEEDAHEAD
USA**
12212 CYRUS WAY
MUKILTEO, WA 98275-5702
PH. +1 425 488 8653

**FULLSPEEDAHEAD
EUROPE**
VIA DEL LAVORO,56
20874 BUSNAGO (MB) ITALY
PH: +39 039.6885265

**FULLSPEEDAHEAD
CHINA**
ROOM A405, BUILDING 2, NO.88,
BAIFU ROAD.,
KUNSHAN DEVELOPMENT ZONE
PH. +86 512 5702 2458



Dealers: Dealers who purchase direct from FSA or the distributor will be notified by telephone or email. Dealers who purchase FSA products from distributors or as original equipment pre-assembled on bicycles (OEM) will be contacted by the bike Distributor and OEM. Publications and posters will also be distributed through industry newsletters such as *Bicycle Retailer and Industry News* which is distributed nationwide. Dealers will be instructed to inspect their inventory of Gossamer Pro AGX+ CK-6037 cranksets, Inventory of bicycles with Gossamer Pro AGX+ CK-6037 cranksets, and consumer bicycles with Gossamer Pro AGX+ CK-6037 cranksets that fall within the serial number range beginning with B1-B3. Dealers need to call or contact the FSA local distributor and/or FSA directly for replacement cranksets.

Recall-Europe@fullspeedahead.com in EU please contact +39 039 688 52 65

Recall-USA@fullspeedahead.com In USA please contact 877-743-3372

Recall-Asia@fullspeedahead.com in Asia please contact +886 4 23331 9134

**FULLSPEEDAHEAD
ASIA**

NO.6, WUGONG 8TH RD.,
WUFENG DIST.,
TAICHUNG CITY 41353 - TAIWAN
(R.O.C.)
PH. +886 4 2331 9134

**FULLSPEEDAHEAD
USA**

12212 CYRUS WAY
MUKILTEO, WA 98275-5702
PH. +1 425 488 8653

**FULLSPEEDAHEAD
EUROPE**

VIA DEL LAVORO,56
20874 BUSNAGO (MB) ITALY
PH: +39 039.6885265

**FULLSPEEDAHEAD
CHINA**

ROOM A405, BUILDING 2, NO.88,
BAIFU ROAD.,
KUNSHAN DEVELOPMENT ZONE
PH. +86 512 5702 2458