



**POSITION TITLE: Bicycle Tech – Level 1**  
**DEPARTMENT: Service Center**  
**REPORTS TO: Service Manager**

We are seeking an enthusiastic and customer-focused individual who is eager to develop their bicycle mechanic skills while providing exceptional service. The ideal candidate will be professional, respectful, and committed to maintaining the high-quality standards of Hyland Cyclery. We take pride in fostering an inclusive and welcoming environment, ensuring that all customers and employees—regardless of riding skill, mechanical knowledge, or background—feel comfortable and valued.

**Primary job duties include but are not limited to:**

- Completing the following service-related tasks:

Perform bike assembly (up to \$5,000 retail value)	Size and install chains
Make basic adjustments (brakes, gears, bearings, wheel truing)	Perform standard flat tire installations and repairs
Perform basic tune-ups	Install and repair tubeless tires
Install accessory & components	Wash and degrease bikes

- Complete all scheduled work orders within the promised turnaround time.
- Complete training programs, including in-store and internet-based training.
- Perform minor repairs on the spot whenever possible.
- Maintain an organized, clean work area.
- Learn, understand and adhere to company policy, programs and standards.
- Complete other tasks as assigned by the service and store manager.

**Secondary job duties:**

- Interact with customers and provide exemplary customer service; educate customers about bicycles, bicycle accessories and clothing, and any other cycling-related products.
- Support daily store operations, including restocking, cleaning, organizing and merchandising.

The Bicycle Technician L1 position is a part time or full-time position; you will coordinate with the Service Manager to determine your schedule based on seasonal needs of the Service Center. You will need the ability to work evenings, holidays and weekends.



**The ideal candidate:**

- Must be a minimum 16 years old
- Has at least 1 year of mechanical or tech experience working on bicycles.
- Is neat, organized, and is respectful of a shared workspace.
- Able to manage time effectively and work well under pressure.
- Possesses basic computer skills and familiarity with Microsoft Office products, including Outlook, Teams, OneDrive, and Excel. Experience with Ascend POS is a plus.
- Is intrinsically motivated, able to work both independently and as a member of a team, and thrives in a dynamic, fast-paced environment.
- Ability to speak Spanish or other languages is encouraged.

**Physical Demands:**

- Able to stand and walk throughout the scheduled work shift.
- Must be able to perform the essential functions of this job, reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.
- Is capable of safely lifting and carrying 75+lbs regularly.

**Wage:** \$10.00-12.00/hour + quarterly bonus for full-time employees

**Benefits:** Access to rental/demo bikes and employee purchase discounts

**Start Date:** Immediately

**Application Instructions:** Complete online job application at [www.hylandcyclery.com/find/jobapplication](http://www.hylandcyclery.com/find/jobapplication) **and** email your resume to [job@hylandcyclery.com](mailto:job@hylandcyclery.com).