



# The Hub Bike Co-op MTB Demo Terms and Agreement

The Hub Bike Co-op Mountain Bike (MTB) Demo ate is \$75 for one day. This fee can be applied to the cost of a new bike if the Bike is a mountain bike or fat bike with a manufacturers suggested retail price (MSRP) exceeding \$1300, and if the Bike is purchased from The Hub Bike Co-op within two weeks after the Demo Bike is returned. The Demo Bike must be returned the day after pick up by 7pm on weekdays or by 5pm on weekends. If the Customer does not return the Demo Bike by this time, they will be charged a non-refundable fee of \$75 per day for up to four days, after which they will be charged for the full purchase price of the Bike (taxes included). If Customer is charged for the Bike, they will not be charged any additional fees.

When the Customer returns the Bike, The Hub's Service Technicians will do an "In-the-Door Check" to make sure that the Bike is in satisfactory and saleable condition\*. The Customer is liable for the repair of any major damages via The Hub Bike Co-op Service Department at standard labor rates. The Customer assumes all liability for the Bike while it is in their possession, and if the Bike is returned in a condition where repairs and labor exceed the value of the Bike, the Customer will be charged the full retail price of the Bike and will become the owner of the Bike in as-is condition.

***Mountain and Fat Bike Demos from The Hub are not to be used for races or other competitive events. Demos are intended for recreational purposes only.***

\* "Satisfactory and Saleable Condition" is defined as the Bike needing only minor adjustment such as would be fixed in a Complete Tune. Wear of consumable components (e.g. brake pads, tire tread, drivetrain, grips, etc.) is fine, but broken components are not. If a component needs to be replaced, the Customer will be charged for the part and standard Hub labor prices to replace it. Examples include (but are not limited to):

- frame cracks, fractures, or deep scratches
- scratches and/or gouges on fork stanchions or shock piston
- tires with cuts or that do not hold air
- rims with flat spots, dents, or with untrueable misalignment
- bent disc brake rotors
- derailleurs damaged by impact.

**Demo Bike Pick-up Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_ **Bike Return Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Bike Model:** \_\_\_\_\_ **Size:** \_\_\_\_\_ **Serial #:** \_\_\_\_\_

**Bike's Retail Price (with tax) \$** \_\_\_\_\_

**Customer Name:** \_\_\_\_\_

**Customer Phone Number:** (\_\_\_\_)-\_\_\_\_-\_\_\_\_

**Customer E-Mail Address:** \_\_\_\_\_

**State ID or Passport #:** \_\_\_\_\_

**Credit card #:** \_\_\_\_\_ **CCV:** \_\_\_\_ **Expiration Date:** \_\_\_\_/\_\_\_\_

Staff shall take a photocopy of the front of the ID and credit card and store it, and this agreement, in a secure and locked location.

I agree to abide by the Terms laid out in The Hub Bike Co-op MTB Demo Terms and Agreement.

**Customer Signature:** \_\_\_\_\_ **Date** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Customer Printed Name:** \_\_\_\_\_