



Thank you for shopping at BrandsCycle.com! We hope your order arrived to you complete and in satisfactory condition. If you have any problems with the contents or condition of this order please contact us at:

1.800.649.3739 or by email: **info@brandscycle.com**

Remember, Brands is both a complete Bicycle and Fitness Retailer. If you are in the market for anything in either the Bicycle or Fitness area, please consider us again. We appreciate your business.

If there is any way that we can improve, please let us know. We greatly value your criticisms, as well as your satisfaction.

Return Form: Orders are eligible for return up to 60 days after delivery. Please fill out this form and include it with the return. Please make sure the product is in new sellable condition with the original product packaging. If the product is not in new sellable condition it may be subject to a restocking fee. Some exceptions to returns apply, visit brandscycle.com/goto/returns for full details.

If you have any questions, please contact us at **info@brandscycle.com** or by phone at **1.800.649.3739**.

Returns can be shipped back using any carrier to:

Brands Cycle
Attn: Returns
1966 Wantagh Ave
Wantagh, NY 11793

Reason Codes	
01 Defective	05 Ordered wrong size
02 Not as Expected	06 Not as described
03 Shipping Damage	07 Not as pictured
04 Wrong Item Shipped	

Returns: In the form below please indicate the item(s) you are returning, including a reason code.

Reason Code	Model Name	Size	Qty.	Price	Total Price

Method of Payment: If we owe you a credit for a return please choose how you would like the balance settled. Please do not send your credit card information through the mail.

- Credit Card used for original order
- Please have BrandsCycle.com call me

Credit/Payment Contact Number:

Please provide a phone number you can be reached at in case we have questions regarding this return.

Phone # _____