

## **Trailhead Cycling Electric Bicycle Repair Policy**

- Trailhead Cycling technicians are trained in and certified to work on electric bicycles equipped with motors/batteries from Bosch, Fazua, Mahle, Shimano and Yahama. We can diagnose service and repair both the electronics and the bicycle components of these brands.
- Due to a lack of technical support, diagrams or service parts, we are unable to service most direct-to-consumer electric bikes.
- We are able to work on the bicycle components of Aventon electric bicycles and BROSE equipped electric bicycles. This includes tune ups, adjusting shifting, braking and repairing flat tires. Before Trailhead technicians will service these bicycles the consumer must read and sign our Electric Bicycle Service Authorization form.