

POSITION TITLE: Bicycle Technician-Level 1
DEPARTMENT: Service Center
REPORTS TO: Store Manager



This individual should be personable and be able to help customers in a professional, respectful manner, be skilled in bicycle mechanics, and be dedicated to completing assignments and projects to meet the high standards of quality at Bingham Cyclery. Bingham Cyclery is a community of bike shops that takes pride in being a safe space for everyone. We aim to break down barriers so that all will feel comfortable and welcome in our bike shops, regardless of riding skill, mechanical knowledge, gender, etc. We are looking for team members that share this vision.

Primary job duties include but are not limited to:

- Completing the following service related tasks:

Bike Builds ranging up to \$4000 retail value	Chain Sizing/installing
Basic adjustments (brakes, gears, bearings, wheel true)	Flat fix (not tubular or tubeless)
Performing basic Tune-Ups	Accessory & Components Installation
Spoke Install & Wheel True	Wrap handlebars (upon certification)

- Complete all scheduled work orders within the promised turnaround time
- Complete a training program which involves in-store training as well as paid, internet-based training
- Perform minor repairs on the spot whenever possible
- Maintain an organized, clean work area
- Complete other tasks as assigned by the Lead Technician
- Learn, understand and adhere to company policy, programs and standards

Secondary job duties:

- Interact with customers and provide exemplary customer service; educate customers about bicycles, bicycle accessories and clothing, and any other cycling-related products in the store
- Assist in the daily operations of the store, including restocking, cleaning, organizing and merchandising

As a technician, you will coordinate with the store manager to determine your schedule based on the needs of the tech department.

The ideal candidate:

- Has at least 1 year of mechanical or tech experience working on bicycles
- Is neat and organized, and is respectful of a shared work space
- Is capable of safely lifting and carrying 50lbs on a regular basis
- Is able to manage their time effectively and work under pressure
- Is intrinsically motivated, able to work both independently and as a member of a team, and thrives in a dynamic, fast-paced environment
- Ability to speak Spanish or other languages is encouraged

Wage: \$9.00-12.00/hour with up to \$75 of incentives per month

Benefits: Use of rental bikes, Employee Purchase perks

Start Date: Immediately

Location(s): All Bingham Cyclery Locations

Application Instructions: Complete online job application

(<https://www.binghamcyclery.com/about/application-for-employment-staff-pg1412.htm>) AND email your resumé with a list of three professional references to jobs@binghamcyclery.com