

POSITION TITLE: Delivery Driver
DEPARTMENT: Admin
REPORTS TO: Operations Manager



This individual should be enthusiastic about bicycles, committed to customer service, and hold themselves to a high standard of accountability. This is an entry-level position. Prior retail experience is not necessary, however, experience working in a fast paced environment with a customer service component will prove very useful in this position.

Primary job duties include but are not limited to:

- Complete a training program which involves in-store training as well as paid, internet-based training
- Familiarity with all bike brands and models that we stock
- Interact with customers and provide exemplary customer service; educate customers about bicycles, bicycle accessories and clothing, and any other cycling-related products during delivery process
- Perform basic bike sizing for bikes of all makes and models
- Safely move product between stores and to customers
- Handle product carefully to ensure it is not damaged
- Verify parts you are loading and delivering
- Drive company truck in a safe, courteous and responsible manner
- Physically load products into truck
- Complete paperwork/tracking tools accurately every day
- Provide excellent customer service
- Communicate well with management and team members
- Contribute to Bingham Cyclery by meeting and exceeding individual and company goals

The driver position is a 24-30 hours per week position; you will work up to 30 hours per week depending on the season, you need the ability to work 7-10 hour shifts starting in the morning with some evenings and weekends.

The ideal candidate:

- Minimum age of 21
- Valid Driver's License for 4 or more years
- Clean driving record, ability to read maps and find locations
- Clean professional appearance
- Must be dependable with excellent attendance history
- Should have a basic understanding of vehicle maintenance
- Prior delivery experience preferred
- Should be passionate about cycling as well as promoting the benefits of a cycling lifestyle and culture. Candidate doesn't necessarily need to have prior sales or bicycle retail experience, but must be willing to learn about bicycles, cycling accessories, and cycling culture.

Physical Demands:

- Able to sit or stand and walk throughout the scheduled work shift
- Must be able to perform the essential functions of this job, reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions
- Able to lift and/or move up to 100 lbs
- Ability to speak Spanish or other languages is encouraged

Wage: \$15.00-\$18.00/hour

Benefits: Employee Purchase perks

Location(s): All Bingham Cyclery Locations

Application Instructions: Complete online job application

(<https://www.binghamcyclery.com/about/application-for-employment-delivery-driver-pg1413.htm>) AND email your resumé with a list of three professional references to jobs@binghamcyclery.com