

POSITION TITLE: Bicycle Technician-Assistant
DEPARTMENT: Service Center
REPORTS TO: Store Manager



This is a 90 day training position designed to move successful participants to the Bicycle Technician - Level 1 Position.

This individual should be personable and be able to help customers in a professional, respectful manner, be able to learn bicycle mechanics, and be dedicated to completing assignments and projects to meet the high standards of quality at Bingham Cyclery. Bingham Cyclery is a community of bike shops that takes pride in being a safe space for everyone. We aim to break down barriers so that all will feel comfortable and welcome in our bike shops, regardless of riding skill, mechanical knowledge, gender, etc. We are looking for team members that share this vision.

Primary learning objectives include but are not limited to:

Completing the following service related tasks:

Effectively evaluate a bike's service needs	Provide quality and knowledgeable customer service
Basic Flat Repair and Tubeless Set-up	Be able to identify all parts of a bike
Brake, Shifting and Headset Adjustments	Basic Suspension Set Up
Accessory & Components Installation	Perform Basic Tune-Ups
Spoke Install & Wheel True	Chain Sizing/installing
Bike Builds ranging up to \$4000 retail value	Wrap handlebars (upon certification)

- Complete a training program which involves in-store training as well as paid, internet-based training
- Complete all scheduled tasks within the promised turnaround time
- Maintain an organized, clean work area
- Complete other tasks as assigned by the Store and Service manager
- Learn, understand and adhere to company policy, programs and standards

Secondary job duties:

- Interact with customers and provide exemplary customer service; educate customers about bicycles, bicycle accessories and clothing, and any other cycling-related products in the store
- Assist in the daily operations of the store, including restocking, cleaning, organizing and merchandising

As a technician assistant, you will coordinate with the store manager to determine your schedule based on the needs of the tech department.

The ideal candidate:

- Is neat and organized, and is respectful of a shared work space
- Is capable of safely lifting and carrying 50lbs on a regular basis
- Is able to manage their time effectively and work under pressure
- Is intrinsically motivated, able to work both independently and as a member of a team, and thrives in a dynamic, fast-paced environment
- Ability to speak Spanish or other languages is encouraged

Wage/Benefits: \$8.00-9.00 per hour and use of rentalbikes, Employee Purchase perks

Benefits/Start Date: Immediately

Location(s):All Bingham Cyclery Locations

Application Instructions: Complete online job application (<https://www.binghamcyclery.com/about/application-for-employment-staff-pg1412.htm>) AND email your resumé with a list of three professional references to jobs@binghamcyclery.com

