



U.S. Consumer Product Safety Commission
4330 East West Highway
Bethesda, MD 20814
info@cpsc.gov

December 4, 2023

Dear U.S. Consumer Product Safety Commission,

My name is Sami Khawaja, and I am the owner of Cynergy E-Bikes in Portland, Oregon. I write today to urge you to adopt safety standards around these wonderful products, which are improving the quality of life and health for millions of Americans but are in danger of being unfairly defined as safety hazards.

As you well know, cases of injuries, deaths and property damage linked to electric-bike battery fires continue to climb. [Insurance companies have begun to pull back](#) from protecting homeowners from them, and some college campuses are prohibiting their use.

My store, and other highly reputable retailers, sell e-bikes equipped with batteries that follow the UL 2849 safety standard, which requires manufacturers to adhere to strict testing requirements to prevent incidents due to electrical, mechanical, and fire hazards, or European brands with even higher standards.

Because U.S. safety standards are not yet mandated, though, there are inferior and unsafe e-bikes flooding the market. You can help restrict, if not eliminate, these products by requiring minimum safety standards.

Without your help, consumers are on their own to ensure they buy quality e-bikes, and as prices for the unsafe e-bikes are lower, it's easy to predict what will happen. I also believe that with adequate federal standards in place, insurance companies would be more inclined to continue, or to return to, coverage of e-bikes.

I am happy to discuss this further or provide additional detail.

Sincerely,

M. Sami Khawaja, Ph.D.