



ARCHER'S BIKES

Info@ArchersBikes.com www.ArchersBikes.com
1530 N. Country Club Dr, STE 4, Mesa, AZ 85201 480-275-5818

Thank you for shopping at Archer's Bikes. We hope your order arrived to you complete and in satisfactory condition. If you have any problems with the contents or condition of your order please contact us at:

1-480-275-5818 or info@archersbikes.com.

We appreciate your business. If there is any way that we can improve, please let us know. We greatly value your criticisms, as well as your suggestions.

Return Form: Please fill out this form and include it with any returned item. If there's a problem with something you bought from us, please give us a call within ten days of receipt of the item to see if it can be resolved. We do not offer an unconditional satisfaction guarantee on any products; however, due to our high level of customer service, we will always endeavor to keep customers happy and satisfied. Once a vehicle is unpacked and assembled to ride, it is not returnable. If your product is faulty or the wrong item, we may replace it with the same product, provide repair parts, or repair the item at our shop. If we cannot remedy the issue, we may offer you the option of choosing another product of the same value or refund. All authorized returns shipped to us must have a return authorization number to be considered for exchange or repair, and the return authorization number must be clearly marked on the outside of the package, or the item will be refused. You can bring the item to our store or ship it back, but we do not pay for return shipping. Ship authorized returns via insured Ground UPS or insured US Mail (we do not accept CODs). Used vehicles/bicycles and used merchandise are sold as-is. Damaged items that cannot be resold as new or not in the original, unopened packaging, or otherwise altered, are subject to a restocking or refurbishing fee. Labor, shipping, and service charges are non-refundable. In any dispute, no refund or exchange is offered after ten days. In any case, resolution or dispute, the item must be returned to Archer's Bikes to be considered for adjustment. In any case, a return or exchange must be received by us within 30 days of delivery to be considered for relief. Send us a copy of this completed form and include a copy in the box.

Please make sure the product is in new sellable condition in the original product packaging. Visit <https://www.archersbikes.com/about/policies-agreements-pg52.htm> for more information.

Returns can be shipped back using any major carrier to:

Archer's Bikes
Attn: Returns
1530 N. Country Club Dr., STE 4
Mesa, Arizona, 85201

Reason Codes

01 Defective	05 Ordered wrong size
02 Not as Expected	06 Not as described
03 Shipping Damage	07 Not as pictured
04 Wrong Item Shipped	

In the form below please indicate the item(s) you are returning, including a reason code.

Reason Code	Model Name	Size	Qty.	Price	Total Price

Your Name: _____
Address: _____
City, State, Zip: _____
Phone: _____
E-mail: _____
Sales Receipt Number: _____
Date of Order: _____