



# ARCHER'S BIKES

Info@ArchersBikes.com www.ArchersBikes.com  
1530 N. Country Club Dr, STE 4, Mesa, AZ 85201 480-275-5818

Thank you for shopping at Archer's Bikes. We hope your order arrived to you complete and in satisfactory condition. If you have any problems with the contents or condition of your order, please get in touch with us at:

**1-928-277-4211 or [info@archersbikes.com](mailto:info@archersbikes.com).**

We appreciate your business. Please let us know if there is any way we can improve. We greatly value your criticisms, as well as your suggestions.

**Return Form:** Please fill out this form and include it with any returned item. If there's a problem with something you bought from us, please give us a call within ten days of receipt of the item to see if it can be resolved. We do not offer an unconditional satisfaction guarantee on any products; however, due to our high level of customer service, we will always endeavor to keep customers happy and satisfied. Once a vehicle is unpacked and ridden, it is not returnable. If your product is faulty or the wrong item, we may replace it with the same product, provide repair parts, or repair the item at our shop. If we cannot remedy the issue, we may offer you the option of choosing another product of the same value or a full or partial refund. All authorized returns shipped to us must have a return authorization number to be considered for exchange or repair, and the return authorization number must be clearly marked on the outside of the package. You can bring the item to our store or ship it back, but we do not pay for return shipping. Ship authorized returns via insured Ground UPS or insured US Mail (we do not accept CODs). Used vehicles/bicycles and used merchandise are sold as-is. Damaged items that cannot be resold as new or not in the original, unopened packaging, or otherwise altered are subject to a restocking or refurbishing fee (min. 10% of the purchase price). Labor, shipping, and service charges are non-refundable. In any dispute, no refund or exchange is offered after 30 days. In any case, resolution or dispute, the item must be returned to Archer's Bikes to be considered for adjustment. We must receive a return or exchange within 30 days of delivery to be considered for relief. Please send us a copy of this completed form and include a copy in the shipping container. Visit <https://www.archersbikes.com/about/policies-agreements-pg52.htm> for more information.

## Returns can be shipped back using any major carrier to:

Archer's Bikes  
Attn: Returns  
1530 N. Country Club Dr., STE 4  
Mesa, Arizona, 85201

### Reason Codes

01 Defective	05 Ordered wrong size
02 Not as Expected	06 Not as described
03 Shipping Damage	07 Not as pictured
04 Wrong Item Shipped	

In the form below, please indicate the item(s) you are returning.

Reason Code	Model Name	Size	Qty.	Price	Total Price

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Sales Receipt Number: \_\_\_\_\_

Date of Order: \_\_\_\_\_

Return Authorization Number: \_\_\_\_\_