

**READ THIS AGREEMENT.
IT AFFECTS YOUR LEGAL RIGHTS IN THIS REPAIR.**

AUTHORIZATION: Customer authorizes the work described in this repair order and authorizes the use of any parts, supplies, or materials necessary to accomplish that work. A mechanic's lien on the bike is expressly acknowledged to secure payment for the materials, parts, and services provided in connection with the work. Customer grants Archer's Bikes ("AB") and its agents and employees permission to operate the vehicle, including on public streets or highways, for purposes of testing and inspection. The Repair Quotation is provided only for the repairs recommended and listed herein. Any additional problems identified during repair will be extra. At the sole discretion of AB, a minimum charge health check fee of \$39 may apply to all bikes left for repair, whether Customer authorizes the repairs or not. No guarantee is made for the time of delivery or length of time the vehicle is in repair. Vehicles left for more than thirty days past the completion of work are subject to a storage fee of \$15 per day. Vehicles are considered abandoned by Customer ninety days after completion of work and become the property of AB.

LIMITATION ON AND DISCLAIMER OF WARRANTIES: Repairs to Customer's bicycle, e-bike, trike or other vehicle (collectively "vehicle") are warranted for 30 days from customer possession. This Limited Warranty only covers the labor to repair the listed problem or defect. Customer must deliver the bike to AB for any repair warranty claims. Customer accepts repairs "as-is" and agrees that they have thoroughly inspected the bike to their total satisfaction before possession. All warranties are made void in the event any repair performed by AB has been tampered with, altered, or repaired by any person not expressly authorized by AB or repair that is made by any other party not specifically authorized by the manufacturer. In any event or dispute, Customer agrees the maximum amount for damages of any kind shall not exceed the cost of the service. Customer's sole remedy for damages will be repair or refund. Labor charges are not refundable. Customer and AB mutually agree that any dispute arising as a result of this sale will be arbitrated under the rules of the American Arbitration Association and that the decision made will be final. Flat tires are not covered by any warranty. Tires and tubes are wear items. There is no warranty for punctures, flat tires, or tire failure.

CUSTOMER POSSESSION: Once Customer takes possession of the Vehicle in any form or leaves the business property of AB with the vehicle, Customer accepts the Vehicle as complete and to their full satisfaction (exclusive of any stated warranty). For customized items or special orders placed by Customer, a non-refundable deposit may be required to place the order. In addition, Customer will be responsible for any restocking charges or return fees assessed by the supplier, if the order is cancelled. Customer will forfeit any deposit if item is not picked up within 30 days from receipt of item by AB, as compensation for handling. All store credit balances are forfeited after 90 days of disuse. Gift card balances are forfeited after one year of disuse.

SPECIAL CONDITIONS FOR MOTOR-OPERATED BIKES AND KITS: In addition to the conditions contained herein, any vehicle or kit, new or used, assembled from a kit or un-assembled, by AB or by anyone else, that utilizes a motor, is hereby excluded from any and all repair warranties, expressed or implied.

MOBILE SERVICE & DELIVERY: For services rendered remotely and for deliveries, some warranties may apply to the vehicle, parts, or work done. If the Customer had the vehicle delivered to their location or the repair was done remotely, the Customer is responsible for bringing the vehicle to the shop for remedy of warranties and claims. The Customer is responsible for additional mobile service charges or trip charges, regardless of any warranties. Delivery and trip charges are non-refundable.

ACKNOWLEDGEMENT OF RISK AND LIMITATION OF LIABILITY: Customer understands that using a vehicle has inherent risks of injury to the Customer or others. Risks of injury include, but are not limited to, minor bumps and bruises, major injuries or even death, and as such, Customer certifies that he/she/they are fully competent and skilled to operate the vehicle under all conditions. The Customer and any other operators/passengers/riders or others hereby personally accept all risks and liabilities of any and all activity associated with the vehicle or merchandise. Always wear a helmet. Inspect your vehicle for safe operation before every ride.

Mesa: 1530 N. Country Club Dr. #4 Mesa, AZ, 85201 (480) 275-5818. Prescott: 5672 SR 69 #C-145 Prescott Valley, AZ, 86314 (928) 277-4211.

Gilbert: 761 N. Monterey St. #109 Gilbert, AZ 85233 (602) 825-1515. Tempe: 2011 E Apache Blvd, #133, Tempe, AZ 85281 (480) 636-6081.

SLC 490 East 1300 South, #103, Salt Lake City, Utah 84105 (385)-202-3424