



Full-Time Team Member

Pumpkinvine Cyclery is looking for a highly motivated team member for our Middlebury store. Please submit resumes to spencer@pumpkinvinecyclery.com.

Position Requirements

- High School degree or equivalent
- Valid driver's license
- Previous experience in one of the following areas: retail, sales, or customer service
- Ability to stand for up to 9 hours and lift up to 80lbs
- Ability to work Saturdays
- Must be able to work between the hours of 9 a.m. and 6 p.m. and occasionally outside of store hours during busier sales seasons—typically April-September.

Job Responsibilities

- Serves customers by effectively and professionally communicating about products and service problems in-person, over the phone and through email or text while providing a welcoming and inclusive environment
- Completes sales transactions and keeps accurate records
- Stocks shelves
- Maintains the cleanliness and organization of the shop floor and service area
- Executes opening and closing procedures while protecting and securing company assets
- Diagnoses and resolves mechanical issues
- Builds and tests new equipment for safety
- Innovates and participates in continuous company improvements

Required Skills

- Passion for and knowledge of cycling
- Strong mechanical aptitude
- Strong capacity for collaboration with others on a team
- Good interpersonal communication skills; can communicate clearly both verbally and in writing
- Ability to problem solve and focus in a sometimes distraction filled environment

Benefits

- Hourly wage \$17-\$21 hour, based on qualifications
- Paid sick time and vacation
- Profit sharing
- Employee discount
- Health Insurance Reimbursement