



YETI MOUNTAIN BIKE DEMO PROGRAM

Who is it for?

Anyone who wants to have the best cycling experience possible on a world class Yeti Mountain Bike.

Prospective Yeti Buyers

This is the perfect opportunity to experience Yeti's Patent Infinity System on our local trails before ordering your very own.

- After renting, if you love one of our Yeti's so much that you want your very own, we will credit up to 3 days of rental towards the purchase of your new bicycle.
- This Yeti Rental credit must be redeemed within 30 Day's of your rental.
- This does not apply to the purchase of Non-Yeti bicycles nor bicycles purchased Online.

What is available to rent?

- Experience Yeti Cycles SB100 and SB130 Models.
- Sizes in models range from SM – XL.
- All of these are Full-suspension models.
- Rental bikes MSRP priced from \$5,500 up to \$8,500.

How do I get started?

- Call, email or stop by the shop and talk to one of our staff. We can decide together if our bikes are right for your adventure.
- We'll discuss options for bikes to ride and places to ride them as well as come up with a plan to rent.
- Sign our waiver, submit photocopies of credit card and ID in-store, and get set up on the bike.
- Pay \$100/day and the bike is yours to ride for 24 hours. Please note: weekly rentals/demos are not available at this time.

Best Practices

- Plan at least 7-10 days ahead for all rental reservations. This is especially important in the busy summer months.
- Weigh yourself with all your standard riding gear on (if that's not too weird) as this will help with suspension setup.

- Measure your seat height and memorize this number. This can speed up and create consistency in the bike set-up process.
- Know what kind of pedals you prefer. We'll likely have a pair for demo so you can leave yours at home.
- Never ride soft, muddy or wet trails. We take this quite seriously as we care a lot about the health of our local trails. If a bike comes back muddy due to riding wet trails, you will forfeit your ability to rent/demo.
- Have a plan for safe transportation and storage of demo bikes while they are in your possession. Bikes are not meant to be taken for weekend trips. (Sorry, no Bentonville trips with them.)
- Bring your own helmet as it probably fits you nicely. If you don't have a helmet or one our like, we do have helmets for sale! Don't stress.
- Be honest about your level of experience and don't be afraid to ask as many questions as needed to feel completely comfortable.
- Bring a parent if you are under 18 years of age. Sorry, kids.

Bike Damage Policy

We do our best to provide top-notch Yeti demo bikes for all demo and rental customers. Part of maintaining our ability to provide this service is making sure that any damage to our bikes is repaired as quickly as possible. This ensures a safe and enjoyable experience for all demo users. Please review the following guidelines regarding our demo fleet and how we deal with damaged bikes.

- Riders will be given the opportunity to assess the condition of the bike before they ride it and relay any concerns before the bike goes out.
- All bikes will be inspected for crash damage after each demo outing. Plan to allow at least 25 minutes for this inspection when you drop the bike off.
- You will be asked about any crashes that have occurred. Please be honest as any damage can pose a huge safety concern for subsequent riders.
- All components which are damaged and require replacement due to falling, crashing or neglect will be charged at the expense of the rider who purchased the rental or demo program during final check out.
- If a customer is in need of a replacement part due to a fall or crash, the part will be discounted to our cost. (Meaning we don't make any money from these situations).
- Our aim is to be as fair and reasonable as possible without financially compromising our ability to continue providing the demo and rental service.
- Detailed notes will be kept on each demo bike, its condition, and any prior damage or repairs it has undergone.
- Any damage sustained during rentals or demo rides will be evaluated by our service department immediately when the bike is returned. If there is damage the demo user may not leave until damage is thoroughly assessed and paid for.
- We sincerely appreciate your understanding of these policies.

Get out there and ride happy!