

Bike Fitting Protocol at Class Cycles During the COVID-19 Outbreak

This protocol is for your health and safety as well as everyone at Class Cycles. If you choose to not follow these requirements, please let Andrea Myers or Class Cycles know and your appointment will be cancelled and deposit refunded. There will be no exceptions. You may contact Andrea at bicivitalc@gmail.com or call the shop at 203-264-4708.

- **Both the fit client and Andrea will wear a mask the entire duration of the fitting. If you choose not to wear a mask, please let Andrea or Class Cycles know and your appointment will be cancelled and your deposit refunded. If you have a health problem that prevents you from wearing a mask, please contact Andrea to discuss accommodations. Please refer to this article regarding the legality of businesses requiring masks:**
<https://www.natlawreview.com/article/no-mask-no-service-ada-considerations-business-owners-requiring-face-masks-retail>
- All Class Cycles employees wear masks both indoors and outdoors. All surfaces and tools in the fit area will be disinfected after each fit. Retail customers will not be allowed in the fit area.
- Only the fit client may attend the fitting. If you bring a friend or family member, they will be required to wait in your vehicle or outside.
- Please come dressed in your cycling clothes and ready to ride.
- If you or any member of your household currently has COVID-19 or you have been instructed to self-quarantine by a doctor or public health official, your appointment must be rescheduled.
- All fit clients will have their temperature taken prior to entering the bike shop with a touchless forehead thermometer. Any person with a temperature above 100.4 degrees Fahrenheit will have their fit rescheduled.
- Fit clients who have respiratory symptoms (coughing, sneezing, shortness of breath) will have their fits rescheduled. There is no way for Andrea to differentiate between allergies, a cold, the flu, or COVID-19. If you have the above symptoms, please contact the shop to reschedule.
- Your bike and shoes will be disinfected at the beginning of your appointment. If you bring any other equipment (saddles, stems, etc.), they will also be disinfected.
- If you need new shoes, please purchase them prior to your fit appointment.
- Please do not bring a visibly dirty bike or cleats to your fit, as this will prolong the cleaning process. This means no mud or debris on your bike and no dirt in your cleats.
- The fit client will use hand sanitizer or wash their hands prior to beginning the fit.
- The interview portion of the fit will be done with seating set up at least 6 feet apart. The musculoskeletal exam will be thorough, but will be done with as much social distancing as possible. Some portions of the exam require direct contact. Both the interview and musculoskeletal exam may be done outside, weather permitting.
- The on-the-bike portion of the fit will be done with as much social distancing as possible, but may require direct contact. This portion of the fit will be done indoors.
- If your bike requires mechanical work as a result of the fit (handlebar swap, new crank installation, etc.), you will leave the bike at the shop and pick it up at a later date. This is due to the high volume of repairs at Class Cycles.

Thank you for your understanding and patience during this difficult time.