

Taking Precautions: Coronavirus (COVID-19)

At Barrie's Ski and Sports, the health and safety of our employees and customers are our top priority. We also realize that bicycles are an essential mode of transportation for many Pocatello residents as well as a great source for exercise while still adhering to social distancing practices. As such, we are reminding our team and customers to be vigilant amid the growing concerns related to the possible spread of COVID-19.

If you need immediate supplies you can visit our website, www.barriessports.com or we will gladly take an order and answer product questions over the phone at 208-232-8996. We will gladly deliver any phone or online order over \$50 to your home, free of charge. Anything less than \$50 can be picked up in store with appointment, curbside for those limiting exposure, or delivered regardless of the order size for the delivery fee of \$8. We also work with amazing companies like Specialized, Trek, and Giant that allow you to shop and purchase bikes directly through their websites, where they will in turn be shipped to us for assembly and made available for you through delivery or pick-up.

Steps we are taking to ensure a safe environment for both you and our staff

- We are monitoring the situation and following all CDC guidelines. We provide our employees a daily briefing to keep them informed and to ensure their safety and that of our customers.
- We have been authorized and encouraged to keep a minimal number of essential staff on hand to help those needing bicycles for essential transportation.
- All repairs will be handled by a gloved technician, disinfected before being repaired and disinfected again after completion. Expected repair times could be delayed, but we are throwing all resources to get previously checked in bikes repaired and back to their owners.
- We are offering free pickup and delivery for repairs within city limits. Please call us if this is a service that you may need and we will happily accommodate.
- We will be keeping our normal hours of operation, Monday-Friday 9am – 7pm and Saturday 9am – 6pm until further notice. We will be operating with limited staff members so we ask for your patience during these pressing times.

Pocatello and the surrounding areas are great communities and isolated or not, we will weather this storm together. Shop local, call your neighbor to make sure that they are okay, ride your bike as much as possible, and know that Barrie's Ski and Sports will be here to support you every mile of the way.

