

Senior Service Technician

The Bike Shop Calgary (**Central Location**)
801 11 Ave SW, Calgary, AB T2R 0E6

Company Overview:

The Bike Shop is the largest independently owned bicycle retailer in Calgary and has proudly served our community for over 50 years. With three retail locations throughout the city, our team members pair thousands of customers with their dream bike everyday, make repairs and adjustments, and share the enthusiasm of all styles of cycling.

Responsibilities

Senior service technicians are the backbone of service production in the department. By performing all manner of bicycle repairs, service techs help get people riding safely and in a timely manner. Performing work efficiently and effectively helps to keep our customers happy and coming back for future repair needs. As a member of the service department, responsibilities include:

- Completing scheduled work orders including tune-ups, brake bleeds, suspension service, e-bike diagnostics, wheel builds.
- Customer correspondence regarding any assigned work orders.
- Mentoring other members of the service team, providing guidance on repairs.
- Assembly of new bicycles including e-bikes and bikes with electronic shifting.
- Inspection of bicycles built by junior service team members to foster improvement.

Wage Range: \$19-22/hour + Performance Based Incentives

Job Qualifications

- 2+ years of experience as a bicycle mechanic in a formal setting
- Solid knowledge of current cycling technology and industry trends
- Strong attention to detail
- Experience utilizing POS systems (experience with Ascend software is an asset)
- Ability to handle stressful situations and conflicting demands
- Strong written and verbal communication skills

Working at The Bike Shop will provide you with:

- A fun, challenging, and fast-paced work environment.
- The opportunity to build relationships with peers who love cycling.
- In-store discount plus access to industry pricing on a range of brands & products

If you are interested in this opportunity, please apply via e-mail to jobs@thebikeshop.com or apply in person. Only candidates considered for an interview will be contacted.