

## **The Bike Shop Calgary (Central Location)**

### **Intermediate Service Technician – Full time**

**Job Location: 801 – 11 Ave. SW, Calgary AB**

#### **Company Overview:**

Our mission is to create lasting relationships with our customer's, two wheels at a time. We value our team, making sure we have the best. We appreciate new ideas and continuous improvement, inspiring others with our positive energy.

Come join us, and have a blast while doing it!

The Bike Shop Calgary is an independently owned bicycle and accessories dealer that has been serving the Calgary area for over 30 years. We are the largest multi-location independent bicycle dealer in Calgary. We love cycling and love to share our passion for it with the vibrant cycling community around us!

Working at The Bike Shop will provide you with:

- A fun, challenging, and fast-paced work environment
- A chance to improve interpersonal skills
- The opportunity to build relationships with people who love cycling
- On the job training to ensure your product knowledge is up to date
- Opportunity for a fantastic employee discount

#### **Primary Focus**

The Intermediate Service Technician is responsible for the repair of bicycles. They may also be required to assist with bike building and service writing.

#### **Responsibilities**

As a member of the Service team you will be responsible for service work on a wide variety of bicycles. Working with the store's Service Writers, a Service Technician will be expected to identify mechanical/technical issues and propose solutions for adjustment and repair. The goal is to provide industry-leading customer service every step of the way.

#### **Desired Qualifications and Experience**

- Minimum 1-2 years' experience as a bicycle mechanic
- Strong attention to detail
- Experience utilizing POS systems (experience with Ascend software is an asset)
- Ability to handle stressful situations and conflicting demands
- Strong communication skills [written and verbal] and time management skills
- Solid knowledge of current cycling technology and industry trends
- Well organized with the ability to prioritize tasks
- Flexible schedule – shifts may include days, evenings and weekends

We are looking for pro-active candidates who are self-motivated problem solvers. We provide on-site industry-based training. A successful candidate will naturally learn about the cycling industry through personal initiative. Responsibilities also include assisting in store operations by making positive recommendations for new products, price adjustments, and beneficial changes to store policy and procedure. If you are interested in this opportunity, please apply via e-mail or call the shop/apply in person. Only candidates being considered for interviews will be contacted.